



## **Kim Zinck**

President

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Kim Zinck is President of the Disability Management Institute (DMI) and a leader in disability management and claims with 30 years of experience. She has guided the growth of DMI's Life and Disability Claims operation while advancing best-practice standards across disability and claims management. Known for innovative early-intervention and rehabilitation strategies that address the increasing complexity of disability claims, Kim has strengthened DMI's reputation as a trusted partner to insurers and employers. She champions data-driven decision-making to improve outcomes such as claim duration, incidence, and plan expense, delivering consistent, high-quality results with a strong customer focus. Earlier in her career, she served as a regional ergonomist in northern British Columbia with a major forest company, founded an ergonomics consulting firm, and progressed through roles spanning rehabilitation, clinical assessment, return-to-work coordination, case management, and program development and transformation.